



Durham Region Non-Profit
Housing Corporation

Local Homes, For Local People...



Our Views, and Tenant News

A Note from the General Manager

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As the summer begins we reflect on this past winter season with great knowledge that our communities are continuing their growth as safe communities for all tenants. From seniors, to singles, from small families, to large families our communities are thriving with great success.

Our vacancy rates are lower than they have been in quite some time, and this reflects back on you...the tenants. You have made our communities a safe, and desired place to live.

In saying this, we at DRNPH have taken another step to ensure our communities remain safe and healthy environments for all of you. DRNPH, the Durham Regional Police

and Durham Crime Stoppers have entered into a partnership to help prevent and stop criminal activities in our communities. We have started a trial in our Bowmanville sites, which will allow tenants to report illegal activity directly to Crime Stoppers anonymously.

This means no one will know that you have made the call, however at the same time you are helping to keep our communities safe.

You, the tenants get to take ownership of criminal activity now, and we thank you for helping our staff in keeping our homes safer.

I would also like to give you a brief on what we would like to call 'Our Communities In



Bloom'. In the Summer of 2013 we are planning to create Community Gardens at some of our sites. In order to get this project off the ground, we need to start planning now. If you or your site are interested in being involved, please contact our Tenant Services Division.

On behalf of the all of our staff, I wish you the safest of summers.

Bill Clapperton
General Manager

Special points of interest:

- Remember rent is due on the first of the month. It's easier with Pre-Authorized Payments.
- Get tenant insurance at SoHo Insurance @ 416.360.0761
- Turn off Fans, and air Conditioners when you are not home.

Public Safety Reminder

While most people are generally well aware of the danger that objects such as balloons, batteries, coins, and small toys with removable parts pose to children, food is sometimes not recognized as a hazard.

Younger children, especially

those under the age of 4 years are particularly vulnerable as they are still developing safe eating habits, have small airways, have poor chewing and swallowing habits and often don't understand the dangers associated with consuming food.

Some examples of foods to avoid for 4 year olds and under:

1. Hot Dogs/Sausages
2. Grapes
3. Hard/Rubber Candy
4. Nuts
5. Raw Carrots, peas, etc
6. Popcorn

Pet Owner Responsibilities



Please be reminded that all tenants with pets must follow the policies and guidelines set out in your tenant manual that you received when you moved in.

If you have not received one, or you have misplaced it, please contact your property manager to obtain a new one.

Some key things to remember are:

1. Clean up after your dog. A lot of tenants share common areas, or have linked yards. Other tenants don't want to smell or walk on feces left behind.
2. Control your dogs barking. Tenants have the right to quiet enjoyment of their unit. Please be considerate of other tenants.
3. Change cat litter. Believe it or not, if you have cats and you don't change the cat litter on a regular basis, and you live in an apartment the smell from the cats urine can reach the main hallways and common areas.
4. Dogs on leashes. It is important that dogs are on leashes at all times. There are children and seniors in your area and sometimes can't react quick enough.

No Fireworks on DRNPH Property



The staff at Durham Region Non-Profit Housing would like to wish everyone a happy Canada Day.

As you celebrate our nations birthday, please remember that fireworks are not allowed on DRNPH property.

We do understand that some of you like to watch fireworks

during the celebratory time, however due to the safety risks involved we do not allow it on our sites.

However, there are near by parks, and other locations putting on wonderful firework displays that you and your family can attend.

Keep a watch on our website

at www.durham-housing.com and we will post locations of events putting on fireworks in your neighbourhood.

Parking



As the warm weather arrives, more and more families and friends tend to visit our tenants all across our communities.

It is important to remember that tenants should not be parking in visitor parking spots, so that visitors for other tenants can park their vehicle.

If you are requiring overnight parking for guests see your superintendant where applicable.

If a tenant's car is parked in visitor parking, it will receive a warning letter. Any time after the first notice, it is subject to a fine, and the vehicle may be

towed at the owner's expense.

Be courteous to your neighbours, and thank you for your cooperation.

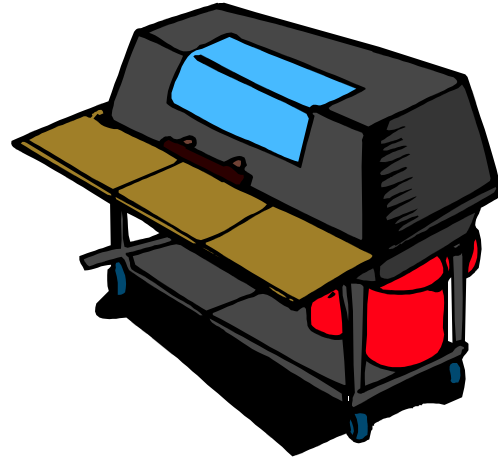
Please No BBQ's On Balconies

As per our policies, the fire departments in all of our communities do not allow BBQ's on balconies in apartment buildings.

It is a serious fire hazard that can result in injury or death so we ask for your cooperation in keeping our buildings safe for you as well as the other tenants in your communities.

There are parks that allow for BBQ's, and there are indoor grills now that resemble BBQ

cooking which are available at department stores.



Safe Balconies

It is important to keep your balconies clear of clutter or personal belongings.

In order to keep children safe, we ask that you make sure that there are no stools, chairs, boxes, etc at the edge of the balcony close to the railings.

Children can use these objects to climb onto and then boost

themselves up and over the railing.

It is our desire to have safe communities, and we don't want to see children get hurt unnecessarily. So please take a few moments to look over your balcony and make sure it is safe for children, and that there are no fire hazards.

If everyone does this, then we can all enjoy our balconies with no fear of risks or safety concerns.



Annual Review for RGI Tenants

To all RGI tenants. It is important that your Annual Reviews are in on time. This includes those on Quarterly Reporting.

I know that this can be overwhelming and sometimes a burden on you, but by missing the return dates you are subject to losing your subsidy. This

can be avoided if you respond to the notice that is mailed to you by the Tenant Services Department when your reviews are due.

If you have any questions about your RGI status or your Annual/Quarterly Review please contact Debbie Craig at

905.436.6610 or 905.686.1278.

We are also happy to come out to your community to help tenants properly submit their paperwork.



Local Homes, For Local People...

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28A Albert St.
Oshawa ON L1H 8S5

Phone: 905.436.6610 or Ajax 905.686.1278
Fax: 905.436.5361
E-mail: tenantservices@durham-housing.com

We're on the Web!

www.durham-housing.com



**Durham Region Non-Profit
Housing Corporation**

Tenant Resources

John Howard Society Clarington (905)623-6814 or
Oshawa (905)579-8482

North Durham Homeless Outreach 1-877-406-8723

Housing Help Durham Ajax/Pickering (905)686-2661

Ontario Works

If you do not have any income, you should contact Ontario Works at:
1-877-678-6333

Durham Rent Bank (905)686-2661

Durham Emergency Energy Fund

If you are having trouble paying your utility bills, contact the Durham
Emergency Energy Fund at: 1-866-746-3696

Community Trust Fund (905)686-2661

Community Start Up Fund 1-877-678-6333

Distress Centre Durham 1-800-452-0688

Durham Mental Health Mobile Crises Team 1-800-742-1890

Legal Advice

Durham Region Non-Profit Housing encourages our tenants to seek
Independent Legal Advice when receiving a legal notice.

Durham Community Legal Clinic

(905)728-7321 or 1-888-297-2202

The mission of Durham Region Non-Profit Housing Corporation is to help meet the housing needs of the Region's diverse population through the provision of a practical, well-maintained and affordable housing portfolio integrated within the community. The Corporation assists with related services to support residents in their housing.

Information Durham

Who can help?

Dial 2-1-1 for information.

- Social Services
- Emotional and Mental Health
- Family recreation and social programs
- Parenting and childcare
- Support for senior and vulnerable persons
- Other services in Durham Region such as:
 - The John Howard Society
 - Children's Aid Assistance
 - Community Start Up Money or Rent Money

It's FREE, confidential and serves 150 languages and you can call 24/7

**Enjoy a wonderful and safe summer from our
Management Team and staff at Durham Region
Non-Profit Housing Corporation**

Terry Clayton, President

Bill Clapperton, General Manager

Susan Hanley, Manager, Housing Operations

Laurie Goad, Manager, Finance

Ian Faulkner, Acting Manager, Tenant Services